

Transform Your IT

AiT delivers expert management for unmatched performance and reliability.



Proactive Monitoring: A dedicated team constantly monitors your data and systems, ensuring any anomalies are swiftly addressed.

Comprehensive Support: From minor issues to major solutions, AiT Advantage covers all levels of IT support for your business.

Virtual CTO Access: Benefit from strategic guidance and expertise with access to a virtual Chief Technology Officer.

Customized Solutions: Receive tailored IT solutions designed to meet the unique needs of your business.

Flexible Support Options: Enjoy both on site and virtual support, ensuring assistance is available whenever and wherever you need it.

Dedicated IT Engineer: An assigned IT engineer provides personalized attention and support for your organization.



Enhanced Support: AiT Bridge acts as a support layer to your existing IT team, ensuring comprehensive coverage and expertise.

Increased Vigilance: With an additional set of eyes monitoring your environment and data, potential issues can be identified and resolved more swiftly.

Cost Efficiency: Gain access to a full team of IT specialists without the financial burden of hiring multiple engineers.



Equipment Delivery: AiT provides end-to-end delivery and installation services for all equipment purchased from us, ensuring a hassle-free setup tailored to your specific needs.

Tooling & Licenses: Our team at AiT will expertly configure the necessary tools on your devices and assist with all aspects of license setup, ensuring your systems are fully operational and compliant.

Discover how AiT
has helped other
business succeed



AllinTechnology.com/Success-Stories

www.AllinTechnobgy.com

888.201.5030

info@allintechnobgy.com

Tailored MSP Packages for all business sizes!

Team coverage or white-glove service, AiT is your IT solutions provider.



ADVANTAGE



BRIDGE



BASE

SERVICES AND MONITORING

Equipment Delivery & Distribution	X	X	X
AiT Quarterly Business Review	X	X	
Operations Control Center	X		
Remote Troubleshooting & Resolution	X	X	
US Based Service Desk Support	X	(T3 & T4)	
On-Premise Support (when needed)	X		
System Change Records	X		
Backup Testing	X		
Designated AiT Engineer & Account Manager	X		
Virtual CTO Consulting	X		

SYSTEMS

System Updating & Patching	X		
Customer Alert System	X	X	
Server Activity Log Monitoring	X		
Storage Capacity Monitoring	X		
Software Updating Assistance	X	X	
System Reboot (when needed)	X	X	
Identity Management	X		
Routine Server Maintenance	X	X	

NETWORKS

Network Performance Optimization	X		
24/7 Network Infrastructure Monitoring	X		
System Log Management	X	X	
Internet Management	X		

SECURITY

EDR/MDR Management	X		
Oversight of User Accounts	X		
File Access Management	X	X	
User/System Software	X	X	

APPS

Microsoft Office Suite	X	X	
Email Setup & Maintenance	X		
Vendor Relationship Support	X	X	

SUPPORT SERVICES

Tiers 1 & 2	X	Client Responsible	
Tier 3 & 4	X	Contracted Rate	